

# PCPA NEWSLETTER



ACPA\_PA



PENNSYLVANIA COLLEGE PERSONNEL ASSOCIATION



## PCPA in Baltimore

Members of PCPA E-Board will be attending ACPA in Baltimore March 30 - April 2.

We look forward to connecting with you all there!

## UPCOMING EVENTS

### \* Virtual Meeting Space

March 6, 2026  
12 - 1 pm EST

[Click here to register](#)

The world is heavy. This virtual space is a pause from the noise - no agenda, just time to listen, breathe, and be in community.

Come exactly as you are.

## PROFESSIONAL FEATURE



**Carol Hill**

*Lehigh University*

See page 2 for more details...



## A Message of Support for Our PCPA Community

Across our campuses and communities, many of our members may be navigating moments of uncertainty, concern, or emotional strain. Ongoing local and global events continue to impact higher education in complex ways. When so much unfolds at once, it is natural to feel unsettled or vulnerable - and if you are feeling this way, you are not alone.

PCPA remains committed to fostering the safety, wellbeing, and dignity of every member in our association. This commitment lives through the relationships we build, the programs we offer, and the professional networks that support one another - especially during challenging times.

We encourage you to stay connected and to utilize the following resources as needed:

- [Find Your Pennsylvania Legislator](#)
- [ACPA Public Policy & Governmental Affairs](#)
- [Advocacy Platform \(5 Calls\)](#)

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Professional Feature

## **Carol Hill – Director of Student Center Facilities and Operations Lehigh University**

With an extraordinary 44-year career at Lehigh University, Carol Hill has dedicated her professional life to supporting campus life and enhancing the student experience. As Director of Student Center Facilities and Operations, she has played a pivotal role in shaping how campus spaces are designed, scheduled, and experienced by the Lehigh community.

### **Q1. What changes have you witnessed in higher education, and which moments stand out as especially meaningful in your career?**

A1. Time has truly gone by so quickly! Over the past four decades, the landscape of higher education has changed dramatically. Starting out, technology was limited to a few shared IBM and Macintosh computers, and finding information was more about accessing the information through reading material and library research. Today, technology is embedded in every aspect of our life, and we rely on real time data to guide more informed decision making. The pandemic further reminded us that change is inevitable and that adaptability is essential.

At the same time, the perceived value of a college degree has evolved. What was once considered pretty much a guarantee of career stability, yet less accessible to many, is now more widely attainable but also more closely scrutinized to demonstrate that the cost of a degree is worth the investment. We have made strides in the areas of family leave policies, work life balance, and there are more women in leadership positions than ever before. There has also been a significant increase in student mental health challenges, more academic pressures, and the negative impacts of social media.

### **Q2. What accomplishments or contributions are you most proud of during your time at Lehigh?**

A2. Several of the most meaningful contributions that come to mind as I reflect on this work. One of the most impactful was collaborating with a student, many years ago, to develop our first space scheduling system. What began as a simple solution that evolved and eventually laid the groundwork for a more strategic approach to managing campus spaces. I then had the opportunity to work alongside an amazing team of Lehigh staff to invest in and implement a campus wide space scheduling system. This was a large-scale project which required thoughtful planning, collaboration across departments, and truly a shared commitment to improving how we would serve the campus community was really rewarding.

Equally meaningful has been my involvement in some transformational building renovations in buildings I've managed. The planning and project collaboration phases, along with the logistical components has been incredibly fulfilling. Most of all, it is the partnerships and relationships built along the way that have made these experiences truly significant.

### **Q3. What advice would you offer to younger women who are building & navigating their careers in higher education?**

A3. Be open to opportunities, even the ones that don't look exactly like what you imagined. The connections you make and the relationships you build can shape your path in ways you can't see yet. Sometimes the most meaningful opportunities come from a casual conversation, a project, or even a chance meeting.

### **Q4. When you are not at Lehigh, how do you enjoy spending your time? Are there hobbies, passions, or activities that bring you joy outside of your professional work?**

A4. I'm happiest when I'm surrounded by my family and friends. Baking is my idea of relaxation, or I enjoy cozy moments curled up with a good book, stitching together a new sewing project, or getting a little creatively messy with acrylic paints. Traveling is also something I truly enjoy, whether it is a road trip or by air, I'm usually up for an adventure.



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PCPA UPDATES

## PCPA BY-LAWS REVISIONS

Please review the proposed changes to the PCPA by-laws. [Click here](#) to access them or scan the QR code below.

By **March 20th**, please email [pennsylvania@acpa.nche.edu](mailto:pennsylvania@acpa.nche.edu) with any comments, proposed edits, or additions.

*Once we compile responses, we will launch a revision vote through this newsletter.*

Proposed changes to PCPA By-laws:



## Call for Nominations

We are Seeking nominations for:

- President
- President elect
- Treasurer
- Senior Student Affairs Officer Community of Practice Chair
- Membership chair

*If you are interested in nominating email [pennsylvania@acpa.nche.edu](mailto:pennsylvania@acpa.nche.edu)*

## Current Highlights

Click the title to open the article you are interested in exploring

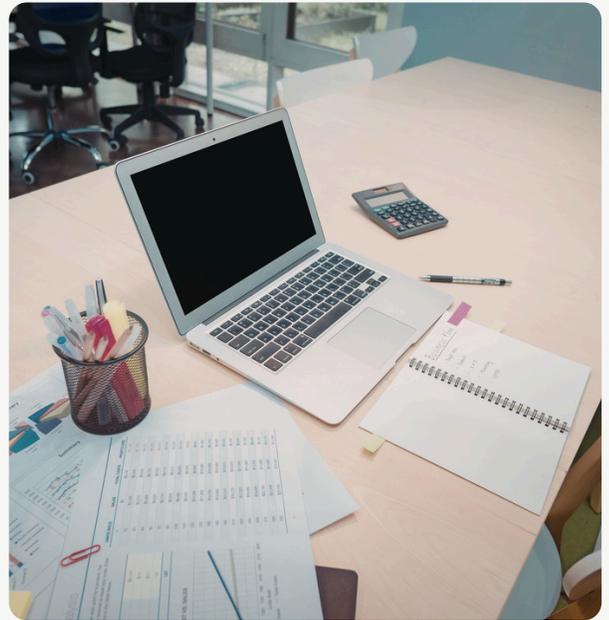


[Work-life balance, leadership, and sustainable careers in higher education.](#)

By: *Francisco M. Lugo, Ed.D*



[State Board of Higher Education Adopts Historic Strategic Plan to Transform Postsecondary Education in the Commonwealth](#)



## Call for Contributions

Have something to share with the PCPA community? We'd love to feature your voice in our upcoming newsletter!

The PCPA Newsletter highlights the work, ideas, and impact of our members. We're currently seeking submissions that showcase innovative programs, research, campus initiatives, professional reflections, conference takeaways, and emerging trends in student affairs across the state.

Whether you're piloting a new process, navigating a challenge, celebrating a team win, or offering insights from your campus, your story can inspire and inform colleagues across the region.

Submission ideas may include:

- Program spotlights or best practices
- Professional development reflections
- Research or assessment highlights
- Staff recognition or campus updates

Help us amplify the great work happening across PCPA. Submit your contribution and be part of the conversation shaping our profession! Interested in contributing?

Contact [pennsylvania@acpa.nche.edu](mailto:pennsylvania@acpa.nche.edu)